

## TENNESSEE REAL ESTATE News-Journal

An Official Publication of the Tennessee Real Estate Commission

VOLUME: 11 SPRING 2002 NUMBER: 3

#### Late Completion of Course for New Affiliates Now Disciplinary Action

Those affililiate licensees who do not complete their course for new affiliates within the first year of licensure now face disciplinary action. The disciplinary action can include, but is not limited to, civil penalties, license suspension and/or license revocation.

An affiliate licensee who is non-compliant is encouraged to complete this class as soon as possible in order to minimize any disciplinary action that may be determined by the Commission.

If you are interested in determining an initial date of license, it can be found on the TREC web pages. The address is www.state.tn.us/commerce/trec. Click on the button labeled "Licensee Search" and follow directions.

All Tennessee
Real
Estate Licenses
Expire 12-31-02
AND Must be
Renewed by
11-1-02

#### Get 16 by Halloween!

Continuing education requirements must be completed by November 1, 2002 for those affiliate licensees who were first licensed between July 1, 1980 and December 31, 2000. To fulfill the continuing education requirement, sixteen approved hours must have been accumulated between January 1, 2001 and November 1, 2002. The Course for New Affiliates and the Office Broker Management Courses do not qualify for continuing education.

For those active affiliates who had accumulated less than sixteen hours of approved continuing education on May 1, 2002, reminder letters were mailed to the firm address of the licensee with a copy to the principal broker of record. For licensees holding an inactive license, the reminder letters were sent to the residential addresses of record. These reminder letters, which were sent 6 months prior to license expiration, listed any or all continuing education courses completed between 01-01-01 and 05-01-02 and indicated that the remainder of the education must be completed by November 1, 2002.

The Tennessee Real Estate Commission (TREC) would like to encourage licensees need-

#### In this issue:

ImportantInformation Concerning E&O

Insurance Page 2

Inactive Vs. Retired

Real Estate Licenses Page 2

Disciplinary Actions Page 3

Commissioners &

TREC Staff Page 6

ing education to complete that education as early as possible so that course completion information can be added to electronic licensure files and your license renewal applications can be processed. Renewal licenses will not be issued until TREC has received the license renewal fee, appropriate completion of needed education and proof of E&O Insurance for the next licensing period.

Actually, Halloween occurs one day before the education deadline - why not finish early.

All Requirements for License Renewal Must be Completed by November 1, 2002 (Payment of renewal fee and Completion of Education and Obtain E&O Insurance if active)

#### **Important Information Concerning E&O**

#### Insurance

All active licensees must have Errors and Omissions (E&O) Insurance that covers every single day that license is active. New active licensees must indicate coverage on the day the license was issued. Licensees who move their licenses from a retired or inactive status, must have E&O Insurance on the date

that license is reactivated.

**SPRING 2002** 

There are essentially two forms of E&O Insurance which are recognized by the Commis-Prior to each licensing sion. period, the Tennessee Real Estate Commission (TREC) contracts with a provider (following all state regulations concerning the contracting procedures) who will, for a set fee, provide E&O Insurance to any TREC licensee who requests to purchase the insurance. That provider is referred to

as the E&O Contract Insurer. There are many companies throughout the United States who can independently provide E&O Insurance, most often to a given firm which also covers licensees affiliated with that firm. TREC refers to E&O Insurance provided by these companies as Alternative Coverage (alternative to the state contracted insurance). To be in compliance with the statutory requirement that all active real estate licensees must have E&O Insurance, any Alternative Insurance coverage must equal or exceed the state contracted plan. The company providing the insurance must indicate to the Commission the insured individuals' names and must certify that the E&O Coverage provided by the insurance company is equal to or greater than the contracted company's insurance. This statement of certification must be made on the TREC approved form titled "Alternate Equivalent E&O Insurance Coverage".

The State Contracted policy is written for the licensee and the E&O coverage moves with the licensee as s/he transfers from one Tennessee firm to another. Almost all of the alternate insurance coverage is related to a specific firm with coverage for each affiliate. If an affiliated licensee leaves a firm that uses alternative coverage. that licensee should discuss with the new principal broker how E&O Insurance should be handled. Care must be taken by licensees to make sure that as they move from one firm to another there is no day on which

#### **Inactive vs. Retired Real Estate Licenses**

The Commission receives many questions about inactive and/ or retired real estate licenses. What's the difference?

If a licensee wishes to cease practicing real estate for any reason, but does not want to relinquish the real estate license, that licensee, in actuality, really wants to retire their license. However, if that licensee has not completed an education requirement, the license cannot be retired but is placed in a "holding status" called inactive until that education requirement has been timely completed. This individual cannot practice real estate and does not have to have Errors and Omissions Insurance while inactive but cannot retire the license until the education requirement is met. The three education requirements that keep the license from being retired are: (1) completing continuing education for any licensing period in which the license was active for 1 or more days; (2) completing the Course for New Affiliates within the first year of licensure; and (3) completing the broker post licensing requirement within three years of acquiring the broker license.

Please note, all licensees (active, inactive and retired) must pay renewal fees to renew the license every two years. Please see the table below for the differences in requirements for active, inactive and retired licenses.

Requirements	License Status		
	Active	Inactive	Retired
All Licensees - Pay Renewal Fee	YES	YES	YES
November each even numbered			
year (2002, 2004, etc.)			
Affiliates & Brokers - Have Current	YES	NO **	NO
E&O Insurance			
Affiliates - Complete Course for	YES*	YES*	NO
New Afiliates			
Affiliates - Complete Continuing	YES	YES	NO
Education (Licensed after 07-01-80)			
Brokers - Complete Post Broker	YES*	YES*	NO
Education			

\*If Not Already Completed

Continuted on Page 5, Column 3

<sup>\*\*</sup>Only While Inactive

#### DISCIPLINARYACTION

#### **JANUARY 2002**

#### WILLIAM C. FLOYD Lic. No. PB 22726 Carthage, TN

Mr. Floyd consented to pay a civil penalty of \$500.00 for misrepresentation concerning the existence of a septic tank.

#### MOUNTAIN VALLEY PROPERTIES, INC. Lic. No. FM 254925 Pigeon Forge, TN

Following an audit conducted by Commission staff which noted a deficit in the firm's escrow account, Principal Broker David B. Myers agreed to the following: Pay a civil penalty of \$4,000.00, have the firm placed on probation for a one year period, fully fund the escrow account by November 30, 2001, and provide the Commission quarterly reconciliation reports while on probation.

#### WILLIAMH. WEATHERS Lic. No. PB 226467 Chattanooga, TN

Mr. Weathers agreed to pay a civil penalty of \$1,000.00 for allowing an unlicensed individual to practice at his firm. The unlicensed individual had failed to renew an affiliate real estate license but had continued to work after its expiration.

#### CHALET MOUNTAIN RENTALS, INC Lic. No. VLS 8 Gatlinburg, TN

Designated Agent Irvine H. Cox, Jr. agreed to pay a civil penalty of \$1,000.00 after a Commission audit revealed he was operating a Vacation Lodging Service without a valid license.

#### SHEARILEY REALTORS Lic. No. FM 246312 Union City, TN

Principal Broker Orel Riley agreed to pay a civil penalty of \$500.00 after a Commission audit revealed failure to properly deposit earnest money as described in contracts for two transactions.

#### BYERS & HARVEY, INC BRANCH OFFICE Lic. No. FM 13645 Clarksville, TN

Principal Broker Elliott Watts agreed to pay a civil penalty of \$500.00 after a Commission audit revealed failure to timely deposit earnest money for two transactions.

#### JOHN S. WALKER Lic. No. TS 275138 Fairfield Glade, TN

Mr. Walker agreed to pay a civil penalty of \$500.00 after voluntarily disclosing inaccuracies on his timeshare license application.

#### LYNN JACKSON AUC-TIONS & SALES Unlicensed Bolivar, TN

Principal Auctioneer Lynn Jackson agreed to pay a civil penalty of \$500.00 for advertising auctioning/selling real property without a real estate firm license.

## THE CAPITAL CORPORATION Lic. No. FM 250803 Madison, TN

Principal Broker Randy Chance agreed to pay a civil penalty of \$750.00 after a Commission audit revealed failure to timely deposit earnest money for two transactions and failure to deposit earnest money as directed in a contract without amending the contract.

#### W. R. MCNEIL Lic. No. AF 277900 Sevierville, TN

Mr. McNeill agreed to pay a civil penalty of \$350.00 for advertising under a name other than his name listed with the Commission and for failing to include the firm telephone number in an advertisement.

#### LUIS A. DEL MAZO, Sr. Lic. No. AF 277985 Nashville. TN

Mr. Del Mazo agreed to pay a \$250.00 civil for advertising an unlicensed branch office.

ROBIE T. "TED" HENSLEY, Jr. Lic. No. AF 272011 Greeneville, TN

Mr. Hensley agreed to pay a civil penalty of \$250.00 for failure to include the firm phone number in a newspaper advertisement.

HEATH SHULER REAL ESTATE, LLC Lic. No. FM 255962 Knoxville, TN

Principal Broker Robert A. Cox

agreed to pay a \$250.00 civil penalty after an inspection by the Commission revealed failure to properly document agency disclosure in a transaction.

#### RHONDA ELDER GMAC REAL ESTATE Lic. No. FM 246914 Byrdstown, TN

Principal Broker Rhonda Elder agreed to pay a civil penalty of \$250.00 after an inspection performed by the Commission revealed failure to deposit earnest money in the firm's escrow account or alternatively indicate in the contract how the earnest money was to be held in a transaction.

#### REAL ESTATE MAN-AGEMENT, INC. Lic. No. FM 251965 Cordova, TN

Principal Broker Michael DeWayne Hester agreed to pay a civil penalty of \$250.00 for failure to display a sign at the business location.

#### RAINES REAL ESTATE AGENCY Lic. No. FM 216519 Alamo, TN

Principal Broker Irene Raines agreed to pay a civil penalty of \$250.00 after an inspection revealed failure to maintain records for a period of three years.

#### NANCY F. TISDALE Lic. No. AF 252245 Nashville, TN

Ms. Tisdale agreed to pay a civil penalty of \$1,800.00 for continuing to practice real estate on an expired license.

SHARON LANGFORD Lic. No. PB 22544

### SHARON LANGFORD & ASSOC.

#### Lic. No. FM 249292 Nashville, TN

Principal Broker Sharon Langford agreed to pay a civil penalty of \$1,800.00 for paying commission to an unlicensed person.

#### ACTION AUCTION Unlicensed Smyrna, TN

Principal Auctioneer John C. Curtis agreed to pay a civil penalty of \$500.00 after a Commission inspection revealed unlicensed activity.

## MOUNTAIN RENTALS OF GATLINBERG Lic. No. FM 255738 Gatlinburg, TN

Principal Broker Ted L. Mullikin agreed to pay a civil penalty of \$1,000.00 for refusal to provide a Commission auditor access to information required to complete an audit and further for acting as principal broker of the firm after expiration of his license.

#### CLASSIC HOMES BOS, L.P.

#### Lic. No. FM 248267 LaVergne, TN

Principal Broker William G. Wise agreed to pay a civil penalty of \$750.00 for failing to timely deposit earnest money for two transactions, and failing to include the firm telephone number in an advertisement.

#### RE/MAX ELITE CON-NECTION Lic. No. FM 256390 Franklin, TN

Principal Broker Martha S. Carpenter agreed to pay a civil penalty of \$500.00 for failure to timely

deposit earnest money in two transactions.

#### **FEBRUARY 2002**

#### JOHN M. GREEN, JR Lic. No. FM 246366 Franklin, TN

Mr. Green agreed to pay a civil penalty of \$500.00 after an audit revealed failure to timely deposit earnest money for two different transactions

#### DONNA M. GRANT Lic. No. BR 256726 LaVergne, TN

Ms. Grant consented to pay a civil penalty of \$500.00 for failure to maintain an escrow account and rebating/intending to rebate all or a portion of a commission referenced in a complaint to the purchasers who were not Commission licensees.

#### ROBERT P. DEMPSEY Lic. No. FM 246372 Germantown, TN

Principal Broker Robert Dempsey agreed to pay a civil penalty of \$250.00 for failure to display a sign on the outside of the business (firm).

#### CRYE LEIKE OF NASHVILLE Lic. No. FM 255709 Clarksville, TN

Principal Broker Larry R. Carroll agreed to pay a civil penalty of \$250.00 when a TREC audit revealed failure to timely deposit earnest money for a transaction.

#### **MARCH 2002**

ZAFER ROBACK Lic. No. AF200812 Revoked

#### Knoxville, TN

A hearing before the Real Estate Commission on March 6, 2002 resulted in the revocation of Mr. Roback's license for substantial and willful misrepresentation, fraudulent or dishonest dealing, failure to disclose personal interest, failure to document agency status in writing and failure to deliver a commission check to the principal broker.

#### WILLIAM B. ALLEN Lic. No. AF 223049 Chattanooga, TN

Mr. Allen consented to pay a civil penalty of \$500.00 for placing misleading zoning information in an advertisement and in MLS listings.

#### BARNES REAL ES-TATE SERVICES, INC. DBA/COLDWELL BANKER BARNES Lic. No. FM 254398 Brentwood, TN

Principal Broker David R. Barnes consented to pay a civil penalty of \$3,600.00 after an inspection of the firm revealed he had (1) allowed an affiliate to practice after the affiliates license had expired on December 31, 1998, (2) failed to timely deposit earnest money in one transaction and (3) failed to document written agency disclosure in three files.

#### STEPHEN D. RUSSELL Lic. No. AF 264316 Beaver, WV

Mr. Russell consented to have his license revoked based upon a felony conviction.

#### RUTHA.HOLLINGSWORTH Lic. No. PB 18177 Murfreesboro, TN

Ms. Hollingsworth consented to pay a \$250.00 civil penalty after a complaint revealed she had failed to supply a copy of a rental application contract to the applicant.

#### LYDIA LYNN CLANTON Lic. No. AF 272517 Shelbyville, TN

Ms. Clanton agreed to pay a civil penalty of \$1,600.00 for continuing to practice real estate after her license expired December 31, 2000.

#### GREGORY J. STEVENSON Lic. No. AF 267241 Smyrna, TN

Mr. Stevenson agreed to pay a civil penalty of \$1,400.00 for continuing to practice real estate after his license expired December 31, 2000.

#### CRYE-LEIKE ROSLIN REALTY Lic. No. FM 257057 Decatur, TN

Principal Broker L. Roscoe Kasior agreed to pay a civil penalty of \$250.00 for failing to provide a personal interest disclosure in a transaction.

#### HAROLD SEGROVES Lic. No. PB 17330 COLDWELL BANKER SEGROVES NELSON REAL ESTATE Lic. No. FM 229783 Shelbyville, TN

Principal Broker Harold R. Segroves agreed to pay a civil penalty of \$1,600.00 for paying commissions to an unlicensed

person.

#### CENTRAL REAL ESTATE Lic. No. FM 10778 Chattanooga, TN

Principal Broker Debra Siniard Stinnett consented to pay a civil penalty of \$500.00 for allowing an affiliate to place a misleading advertisement in a newspaper and in MLS.

#### RURAL REALTY Lic. No. FM 257156 Jackson, TN

Principal Broker Michael S. Plumlee agreed to pay a \$250.00 civil penally for failing to display a sign on the outside of the firm.

#### APRIL 2002

#### RICK D. HOLLIS Lic. No. BR211611 Dickson, TN

Mr. Hollis agreed to pay a civil penalty of \$500.00 for a second offense of advertising without the firm's phone number appearing in the ad.

#### ROBERT E. FRANKLIN Lic. No. PB254724 FRANKLIN REALTY Lic. No. F256880 Dandridge, TN

Mr. Franklin and Franklin Realty consented to pay a joint civil penalty of \$1,000.00 for including misleading information in a listing.

Important Information Concerning E&O Insurance - continuted from page 2 they do not have E&O Insurance coverage by one policy or another. Licensees must also inform TREC concerning any E&O coverage changes.

#### Tennessee Real Estate Commission

500 James Robertson Parkway, Suite 180 Nashville, TN 37243-1151 Presorted Standard U. S. Postage Paid Nashville, TN Permit # 1446

Department of Commerce and Insurance Tennessee Real Estate News-Journal is published quarterly by the Tennessee Real Estate Commission

Members of the Commission:

TED KOEHNER, Chairman Bristol

FRANCES ALMANY, Vice Chairman Hendersonville

JONELDA BLALOCK Sevierville

BOBBI S. GILLIS Memphis

ADREN GREENE

Morristown

GRACE KROEGER Nashville

BETTY L. SMITH Memphis

L. A. WESTLEY Memphis

PERCY WILKINS Nashville

Editor-in-Chief: BRUCE E. LYNN, Executive Director

Editor: KATHY M. RIGGS, PH.D., Education Director

# NOTICE Beginning 7/ 1 /02, the TREC Office will NOT process an application for license without proof of E&O Insurance. Licensees coming out of retirement now must provide proof of E&O Insurance.

"The Tennessee Department of Commerce and Insurance is committed to principles of equal opportunity, equal access, and affirmative action." Contract the EEO Coordinator or ADA Coordinator (615) 741-1328, for TDD 615-741-6276



TENNESSEE DEPARTMENT OF COMMERCE AND INSURANCE AUTHORIZATION NO. 335101, Revised 05/01. This public document was promulgated for 38,000 copies per issue,at a cost of 12.2 cents per copy, paid by the Real Estate Education and RecoveryFund.

TREC Contact Information: (615) 741-2273 or 1-800-342-4031 www.state.tn.us/commerce/trec

Personnel & Areas of Responsibility

**Licensing Section:** 

Hester Curtis
Gil Dyer
Rachel Fowler
Betty Demonbreun
Conell House
Karen Jarrett
Andrea Pratt
Donna Swanson

Dan Webb Support Section:

Bill Capps Rolanda Stewart

Complaint Section: Shirley Hines

Sue Kerley

Administrative Section:

Joan Burk Judy Elmore

Bruce Lynn Sharon Peebles

**Education Section:** 

Pat Little Kathy Riggs

Errors & Omissions Insurance Contractor: MEDMARC CASUALTY INSURANCE COMPANY

1-888-248-2444